



Account information always at your fingertips. That's what you get with CUE-Statements at KV Federal Credit Union.

Enjoy the convenience of accessing your account information anytime day or night from any place in the world. All you need is a computer and an Internet connection.

Your information is securely protected in encrypted documents, which are accessible only with login registration. With CUE-Statements, you'll reduce the potential for identity theft or fraud from stolen statements. You'll also reduce paper in your home or office. One less pile on your desk to sort through, shred, or recycle.

With CUE-Statements, you can:

- Access your monthly and quarterly savings and checking statements faster, from wherever you choose—at home, at work, or when traveling.
- Be assured that your statement is a secured document requiring a usercode/password login authentication to access it.
- Review up to 12 months of previous statements.
- Have quick access to other credit union services via links provided by the credit union.
- View newsletters, inserts, or other communications with your statement.

At KV Federal Credit Union, we happily provide this service to you FREE.

Signing up for CUE-Statements couldn't be easier. Simply complete the attached application and return it to the credit union.

For more information, please don't hesitate to contact us.



KV
Federal Credit Union
"Your Family's Best Investment"

Main Office
316 West River Road
Augusta, ME 04330
207-623-5171
Fax 207-626-2853

Oakland Branch Office
35 Oak Street
Oakland, ME 04963
207-465-4423
Fax 207-465-9456

www.kvfcu.org



CUE-StatementSM

24-hour Account Management
from any place in the world

KV
Federal Credit Union
"Your Family's Best Investment"



KV Federal Credit Union Request for CUE-Statement

I would like to receive my monthly and quarterly share/share draft statements of my Credit Union accounts electronically. I acknowledge receipt of the CUE-Statement Agreement, which sets forth the terms of my use and my rights and obligations in connection with the CUE-Statement services.

Name _____

Account Number _____

Phone Number _____

Email Address _____

Social Security Number _____

Password _____

Please choose at least four alphanumeric characters. If you prefer not to choose a password, please so indicate, and we will create one for you.

I authorize KV Federal Credit Union to discontinue sending me my statements of my Credit Union accounts via the U.S. mail and to provide my statements to me electronically. I understand that my electronic statement information will be available to me via the Internet through a secured usercode/password login authentication and that I must consent to the receipt of my statements electronically in a manner that reasonably demonstrates that I can access the statements electronically, in accordance with the procedures provided to me by the Credit Union. I also understand that I may receive additional messages and email notifications from the Credit Union.

Date _____

Signature **X** _____

KV Federal Credit Union CUE-Statement Agreement

1. Electronic Statement

This Agreement governs the CUE-Statement service provided by KV Federal Credit Union. Please read it carefully. In this Agreement, the words “you,” “your” and “yours” mean each and every person who utilizes the CUE-Statement service. The words “we,” “us,” “our” and “Credit Union” mean KV Federal Credit Union. The words “the service” refer to the CUE-Statement service as defined below.

The Credit Union provides you with monthly and/or quarterly statements of your account(s) at the Credit Union. These statements include certain disclosures required by Federal and State regulators. The Credit Union will provide you with your statements, with applicable disclosures, electronically in accordance with the provisions of this Agreement. The statements and disclosures provided to you electronically are called the “CUE-Statement.” The “CUE-Statement service” means the services the Credit Union provides to you under this Agreement.

You acknowledge receipt of this Agreement and agree to be bound by all the terms and conditions contained herein. You further agree to follow all instructions provided to you in connection with the service. The terms and conditions included in this Agreement are in addition to the terms and conditions of any and all other account or loan agreements you may have with the Credit Union, including all disclosures made pursuant to such agreements. You agree to abide by any terms and conditions which may be added to this Agreement because of future enhancements to the service.

2. The Service

Using your personal computer and designated usercode and password, you can access your statements 24 hours per day, 7 days per week, as long as your credit union offers the service. You will be provided with instructions as to how to access your statements upon your consent to obtaining this service. When you receive your statement, you should review it carefully and either print or save the file for your records.

3. Your Rights Under the Law

a) Non-electronic Statement

You have the right to have your statement provided or made available to you in paper or non-electronic form. In order to obtain a paper copy of your electronic statement, you must contact one of our offices and speak with a Member Service Representative. You will be charged \$2.00 for each such copy.

b) Withdrawal of Consent

You have the right to withdraw your consent to have your statements provided in electronic form. There are no conditions, consequences or fees in the event you withdraw your consent. To withdraw consent you must contact one of our offices and speak with a Member Service Representative.

c) Duration of Consent

Your consent to have your statements provided electronically applies for each statement provided after we have received your consent and will continue until you withdraw your consent in accordance with paragraph 3(b) of this Agreement.

d) Accurate and Updated Information

In order to obtain your statements electronically, you must provide the Credit Union with an accurate email address. If the email address you provide is not accurate, the Credit Union assumes no liability for sending the statement notification to such address. If the email address you provide is not deliverable, the Credit Union will provide your statements via U.S. mail to your address according to the Credit Union's records.

If you change your email address, you must provide us with your new address. You must also provide us with updated information any time that information is needed to provide your statements electronically. To provide an updated email address or other information, contact one of our offices and speak with a Member Service Representative.

4. Hardware and Software Requirements

The following hardware and software are required for access to and retention of your statements electronically.

Minimum system requirements

For best results, your system should meet the following minimum requirements:

For PCs

- Pentium II processor
- 64 MB of RAM
- 15-inch SVGA monitor
- 800 x 600 screen display setting
- Standard keyboard and mouse
- Standard phone line with 56K bps modem
- Microsoft Internet Explorer 5.5® (or higher) or Netscape 4.8® or higher (with 128-bit encryption)

- Adobe Acrobat Reader® 3.0 or higher (available for downloading at CUE-Statement website)

For Macintosh

- PowerPC 603e processor
- 64 MB of RAM
- 15-inch monitor
- OS 8.6 or OS X 10.2
- 800 x 600 screen display setting
- Standard keyboard and mouse
- Standard phone line with 56K bps modem
- Microsoft Internet Explorer 5.5® (or higher) or Netscape 4.8® or higher (with 128-bit encryption)
- Adobe Acrobat Reader® 3.0 or higher (available for downloading at CUE-Statement website)

If the hardware or software requirements needed to access and retain your statements change, the Credit Union will provide you with a statement of the revised hardware and software requirements. In the event of such change, you will have the right to withdraw consent to receive your statements electronically without the imposition of any fees for the withdrawal of consent and without the imposition of any other conditions or consequences. You must consent to continue to receive your statements electronically after such hardware and/or software change in the same manner in which you must initially consent to receive the statements electronically under this Agreement.

5. Consent

In order to obtain your statements electronically, you must signify your consent in a manner that reasonably demonstrates that you can access the statements electronically. The Credit Union will provide you with instructions as to the procedure for such consent.

6. Termination of Agreement and Service

You may cancel this Agreement and terminate the service at any time by withdrawing your consent under paragraph 3(b) of this Agreement. The Credit Union may terminate this Agreement or the Service at any time by giving you 30 days' notice in writing or electronically. Termination of this Agreement and/or the services will not affect obligations to the Credit Union that are outstanding as of the date of termination.

7. Amendments

The Credit Union may amend this Agreement at any time. You will receive notice of any such amendments in accordance with applicable law.